

**Tab 18**

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**From:** Carlon Colker [carlon@peoplepc.com]  
**Sent:** Monday, August 19, 2002 5:11 PM  
**To:** Kpconklin@aol.com  
**Cc:** BobC@prosourceonline.com  
**Subject:** Re: Customer call

Kelly,  
This is a case that may present some problems. I will need to speak to Bob ASAP. Please forward.  
Best,  
Dr. Colker

----- Original Message -----

From: <Kpconklin@aol.com>  
To: <Carlon@peoplepc.com>  
Sent: Monday, August 19, 2002 9:35 AM  
Subject: Customer call

> Carlon,  
> I received a call from a woman who claimed that her "~~colon collapsed~~" from  
> taking ~~Xenadrine BFA-1~~. She only took a total of about 9 capsules over a  
> 1.5  
> week period. Can you call her. She doesn't have long distance.  
> Pam Pennington  
> 864-839-9825  
> Thanks.  
> K