Larissa Herda
Chairman, CEO and President

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August 7, 2008

The Honorable John D. Dingell
Chairman
Committee on Energy and Commerce
U.S. House of Representatives
2125 Rayburn House Office Building
Washington, DC 20515
(202) 225-2927 (phone)
(202) 225-2525 (facsimile)

The Honorable Joe Barton
Ranking Member
Committee on Energy and Commerce
U.S. House of Representatives
2322A Rayburn House Office Building
Washington, DC 20515
(202) 225-3641 (phone)
(202) 225-1919 (facsimile)

The Honorable Edward J. Markey
Chairman
Subcommittee on Telecommunications
and the Internet
Committee on Energy and Commerce
U.S. House of Representatives
2125 Rayburn House Office Building
Washington, DC 20515
(202) 225-2927 (phone)
(202) 225-2525 (facsimile)

The Honorable Cliff Stearns
Ranking Member
Subcommittee on Telecommunications
and the Internet
Committee on Energy and Commerce
U.S. House of Representatives
2322A Rayburn House Office Building
Washington, DC 20515
(202) 225-3641 (phone)
(202) 225-1919 (facsimile)

Dear Chairman Dingell, Ranking Member Barton, Chairman Markey, and Ranking Member Stearns:

On behalf of tw telecom inc. ("tw telecom"), I am respectfully responding to your letter dated August 1, 2008 regarding targeted Internet advertising practices. tw telecom provides the following responses to each of the questions in your letter:

1. Has your company at any time tailored, or facilitated the tailoring of, Internet advertising based on consumers' Internet search, surfing, or other use?

   At no time has tw telecom tailored, or facilitated the tailoring of, Internet advertising based on consumers' Internet search, surfing, or other use.

2. Please describe the nature and extent of any such practice and if such practice had any limitations with respect to health, financial, or other sensitive personal data, and how such limitations were developed and implemented.

   This question is not applicable because at no time has tw telecom engaged in any such practice (see response to question 1 above).

3. In what communities, if any, has your company engaged in such practice, how were those communities chosen, and during what time periods was such practice used in each? If such practice was effectively implemented nationwide, please say so.

   This question is not applicable because at no time has tw telecom engaged in any such practice (see response to question 1 above).

4. How many consumers have been subject to such practice in each affected community, or nationwide?

   This question is not applicable because at no time has tw telecom engaged in any such practice (see response to question 1 above).

5. Has your company conducted a legal analysis of the applicability of consumer privacy laws to such practice? If so, please explain what that analysis concluded.

   This question is not applicable because at no time has tw telecom engaged in any such practice (see response to question 1 above).

6. How did your company notify consumers of such practice? Please provide a copy of the notification. If your company did not specifically or directly notify affected consumers, please explain why this was not done.

   This question is not applicable because at no time has tw telecom engaged in any such practice (see response to question 1 above).

7. Please explain whether your company asked consumers to "opt in" to the use of such practice or allowed consumers who objected to "opt out." If your company allowed consumers who objected to opt out, how did it notify consumers of their opportunity to opt out? If your company did not specifically or directly notify affected consumers of the opportunity to opt out, please explain why this was not done.

   This question is not applicable because at no time has tw telecom engaged in any such practice (see response to question 1 above).

8. How many consumers opted out of being subject to such practice?

   This question is not applicable because at no time has tw telecom engaged in any such practice (see response to question 1 above).

9. Did your company conduct a legal analysis of the adequacy of any opt-out notice and mechanism employed to allow consumers to effectuate this choice? If so, please explain what that analysis concluded.

   This question is not applicable because at no time has tw telecom engaged in any such practice (see response to question 1 above).

10. What is the status of consumer data collected as a result of such practice? Has it been destroyed or is it routinely destroyed?

    This question is not applicable because at no time has tw telecom engaged in any such practice (see response to question 1 above).

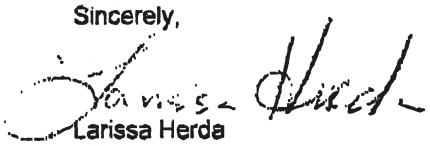
11. Is it possible for your company to correlate data regarding consumer Internet use across a variety of services or applications you offer to tailor Internet advertising? Do you do so? If not, please indicate what steps you take to make sure such correlation does not happen. If you do engage in such correlation, please provide answers to all preceding questions with reference to such correlation. If your previous answers already do so, it is sufficient to simply cross-reference those answers.

    It is not technically feasible for tw telecom to correlate data regarding consumer Internet use across a variety of services or applications that tw telecom offers in order to tailor Internet advertising. Accordingly, tw telecom has not taken any steps to make sure such correlation does not happen.

The only way that tw telecom could correlate data regarding consumer Internet use in order to tailor Internet advertising is to contract with a third party that has such capability. tw telecom has not entered into such a contract.

Please do not hesitate to contact me if you have further questions or would like further information from tw telecom regarding this matter.

Sincerely,



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