



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

Administrator

400 Seventh Street, S.W.
Washington, D.C. 20590

SEP 6 2000

The Honorable John D. Dingell
Ranking Member, Committee on Commerce
U.S. House of Representatives
Washington, DC 20515-6115

Dear Congressman Dingell:

Thank you for your August 31, 2000 letter of inquiry concerning the Firestone tire investigation. Your specific request pertains to actions taken by NHTSA staff after receiving the July 1998 submission from State Farm Insurance Company.

On July 22, 1998, State Farm submitted an e-mail reporting 21 failure inquiries on Firestone ATX P235/75R15 tires (copy enclosed). These 21 reports covered seven calendar years (1992-1998) as follows: 1992 - 2; 1993 - 0; 1994 - 4; 1995 - 2; 1996 - 3; 1997 - 6; and 1998 - 4. Of the 21 reports received, the vehicle's mileage was furnished for eleven, and of those, seven were in excess of 45,000 miles. At the time of the e-mail, millions of tires had been produced by Firestone.

As part of their routine screening procedures, ODI staff reviewed this data and filed it, believing that it was insufficient to indicate a trend that would have warranted opening an investigation.

For the time period of 1990 through 1998, NHTSA's database had over 4,200 tire complaints for all tire manufacturers. These complaints cover a full range of problems, ranging from excessive vibration, premature wear, uneven wear and spare tire separations, to bonafide safety issues related to the tire's performance. Of those, 344 were Firestone complaints. Of those 344, NHTSA has identified 26 complaints that are relevant to this investigation and were received prior to July 22, 1998.

We hope you find this information helpful. If we can be of further assistance, please contact Ms. Kathleen DeMeter, of my staff at (202) 366-2850.

Sincerely,


Dr. Sue Bailey

Enclosures

From: samuel.k.boyden.bfp9@statefarm.com
To: Duckwitz, William <NHTSA>
Date: Wed, Jul 22, 1998 2:48 PM
Subject: Firestone ATX Tires

Bill,

We noticed we have 21 failure inquiries regarding P235 / 75R15 Firestone ATX tires, in our data.

14 of the 21 inquiries are mounted on 1991-95 Ford Explorers. I have attached a table and an Adobe attachment below for your review. I have made the attachment to include the inquiries all the way back to 1992, however, if you would like the disclosure form to go out, we would send them out to only losses occurring during the most recent year.

| Inquiry Received | Calendar Year | | | | |
|-------------------------------|---------------|------|------|------|------|
| | 1998 | 1997 | 1996 | 1995 | 1994 |
| Firestone ATX 235/75R15 | 4 | 6 | 3 | 2 | 4 |

*Two inquiries from 1992

(See attached file: Firestone ATX.PDF)

Thanks
Sam

From: samuel.k.boyden.bfp9@statefarm.com
To: Duckwitz, William <NHTSA>
Date: Wed, Jul 22, 1998 2:48 PM
Subject: Firestone ATX Tires

Bill,

We noticed we have 21 failure inquiries regarding P235 / 75R15 Firestone ATX tires, in our data.

14 of the 21 inquiries are mounted on 1991-95 Ford Explorers. I have attached a table and an Adobe attachment below for your review. I have made the attachment to include the inquiries all the way back to 1992, however, if you would like the disclosure form to go out, we would send them out to only losses occurring during the most recent year.

| Inquiry Received | Calendar Year | | | | |
|------------------|---------------|------|------|------|------|
| | 1998 | 1997 | 1996 | 1995 | 1994 |
| Firestone | 4 | 6 | 3 | 2 | 4 |
| ATX | | | | | |
| 235/75R15 | | | | | |

*Two inquiries from 1992

(See attached file: Firestone ATX.PDF)

Thanks
 Sam

Automotive Inquiry

Claim Number: 43-R073-932

Vehicle Info: 1996 FORD EXPLORER 4W-Wagon 4 Dr.

Call Information

This call was taken on 06/11/98. This Inquiry was taken from DALLAS, TX.

This call concerned **Steering Failure**

Vehicle Detail

| | | | |
|-------------|----------------------------------|------------|--|
| VIN: | 1FMDU32X9TZXXXXXX | Mileage: | 22000 Miles |
| Model Year: | 1996 | Make: | FORD |
| Body Style: | 4W-Wagon 4 Dr. | Series: | EXPLORER |
| Eng. Size: | 245 CI 4.0 Liters | Cylinders: | 6 |
| Fuel: | Gas | Carb: | N/A |
| Weight: | 6,000 and less | Base List: | 20970 |
| Trans: | 5 Speed Manual with Overdrive | Tire Size: | N/A |
| Opt 1: | 4 Speed Automatic with Overdrive | D-T-R: | Not Available |
| Opt 2: | | Restraint: | Air bags both sides / manual belt system |
| A/C: | Standard | Radio: | AM / FM |
| P/S: | Standard | Opt 1: | AM / FM Cassette |
| Power Win: | Optional | Opt 2: | AM / FM CD |
| Tilt Wheel: | Optional | Roof: | None / Not Available |
| Ft W Drive: | | Opt 1: | Power Sun / Moon |
| 4 W Drive: | 4-2 | Opt 2: | |
| Sec Sys: | Unknown | ABS: | 4 Wheel Standard |

Pertinent Vehicle Equipment:

Description of Loss

Details of Call:Steering failure - Additional info per CSR...

06-12-98 09:56 AM Walker, Randy AUDELIA No Texas 10

C.R. INSPECTED VEH AT BODY SHOP. HEAVY DAMAGE. OBVIOUS TOTAL LOSS. UPON INSPECTION FOUND THAT THE THREAD HAD SEPARATED ON THE RIGHT REAR TIRE. THREAD STILL ATTACHED TO TIRE, BUT WRAPPED AROUND THE RIGHT AXLE. THIS COULD HAVE CAUSED THE REAR WHEEL TO LOCK UP.

TIRE IS FIRESTONE RADIAL ATX, P235/75R15, 105S M/S. SERIAL # 19749 UR BMO6210 APPROX. 30% WORN. OBTAINED 35mm PHOTOS OF THE TIRE.

WHEN INSPECTING FRONT OF VEH THE RIGHT WHEEL WAS "CANTED" TO THE RIGHT AND THE LEFT WHEEL WAS FACING STRAIGHT AHEAD. TOOK NUMEROUS PHOTOS OF BOTH UPPER AND LOWER CONTROL ARM AND OTHER COMPONENTS ON BOTH FRONT WHEELS.

Date of Loss:06/10/98 12:00 AM

Number of Injuries: 1

Number of Deaths: 0

Total Loss? No

Insured Loss Amount: Vehicle \$:0
Claimant Loss Amount: Vehicle \$:

BI \$: 0
BI \$:

Other PD \$:0
Other PD \$:

Automotive Inquiry

Claim Number: 53-C079-307

Vehicle Info: 1991 FORD EXPLORER 4W-Wagon 4 Dr.

Call Information

This call was taken on 03/05/98. This inquiry was taken from HOUSTON, TX.

This call concerned Tire Failure

Vehicle Detail

| | | | |
|-------------|-------------------------------|------------|-------------------------------|
| VIN: | 1FMDU32X1MUXXXXXX | Mileage: | 91231 Miles |
| Model Year: | 1991 | Make: | FORD |
| Body Style: | 4W-Wagon 4 Dr. | Series: | EXPLORER |
| Eng. Size: | 245 CI 4.0 Liters | Cylinders: | 6 |
| Fuel: | Gas | Carb: | N/A |
| Weight: | 6,000 and less | Base List: | 15541 |
| Trans: | 5 Speed Manual with Overdrive | Tire Size: | N/A |
| Opt 1: | Unknown / Other Automatic | D-T-R: | Not Available |
| Opt 2: | | Restraint: | Active (manual on both sides) |
| A/C: | Optional | Radio: | AM / FM |
| P/S: | Standard | Opt 1: | AM / FM Cassette |
| Power Win: | Optional | Opt 2: | |
| Tilt Wheel: | Optional | Roof: | None / Not Available |
| Ft W Drive: | | Opt 1: | Manual Sun / Moon |
| 4 W Drive: | 4-2 | Opt 2: | |
| Sec Sys: | None | ABS: | Rear Only Standard |

Pertinent Vehicle Equipment:

Description of Loss

Details of Call: RT REAR TIRE BLE W OUT CAUSING INSD TO LOSE CONTROL OF VEHICLE. INSD VEH FLIPPED 3 TIMES. PREVIOUS REPAIR @ FIRESTONE FOR TIRES.

01-30-98 04:34 PM

WENDY CALLED & STATED IV DESPITE BEING HELD IN TEMP LOT WAS SOLD ON 1-20-98 BECAUSE TITLE HAD BEEN RECEIVED. WENDY CALLED SALVAGE PURCHASER IN MEXICO & FIND OUT DISPOSITION BUT HE WAS OUT TODAY & WILL BE IN OFFICE ON MONDAY.

Date of Loss: 11/01/97 12:00 AM

Number of Injuries: 1

Number of Deaths: 0

Total Loss? No

Insured Loss Amount: Vehicle \$:9,208
Claimant Loss Amount: Vehicle \$:

BI \$: 5,000
BI \$:

Other PD \$:0
Other PD \$:

Automotive Inquiry

Claim Number: 55-S010-075

Vehicle Info: 1994 FORD EXPLORER 4W-Wagon 4 Dr.

Call Information

This call was taken on 07/15/98. This Inquiry was taken from THOUSAND PALMS, CA.

This call concerned Tire Failure

Vehicle Detail

| | | | |
|-------------|-------------------------------|------------|-------------------------------|
| VIN: | 1FMDU32XXRUXXXXXX | Mileage: | 58900 Miles |
| Model Year: | 1994 | Make: | FORD |
| Body Style: | 4W-Wagon 4 Dr. | Series: | EXPLORER |
| Eng. Size: | 245 CI 4.0 Liters | Cylinders: | 6 |
| Fuel: | Gas | Carb: | N/A |
| Weight: | 6,000 and less | Base List: | 18130 |
| Trans: | 5 Speed Manual with Overdrive | Tire Size: | N/A |
| Opt 1: | Unknown / Other Automatic | D-T-R: | Not Available |
| Opt 2: | | Restraint: | Active (manual on both sides) |
| A/C: | Optional | Radio: | AM / FM |
| P/S: | Standard | Opt 1: | AM / FM Cassette |
| Power Win: | Optional | Opt 2: | AM / FM CD |
| Tilt Wheel: | Optional | Roof: | None / Not Available |
| Ft W Drive: | | Opt 1: | Manual Sun / Moon |
| 4 W Drive: | 4-2 | Opt 2: | |
| Sec Sys: | Unknown | ABS: | 4 Wheel Standard |

Pertinent Vehicle Equipment:

Description of Loss

Details of Call: Firestone ATX P235/75R15. Tread separation. Ned sample sub letter. Bob has sub address.

Date of Loss: 06/15/98

Number of Injuries: 0

Number of Deaths: 0

Total Loss? Yes

Insured Loss Amount: Vehicle \$: 15,053
Claimant Loss Amount: Vehicle \$:

BI \$:
BI \$:

Other PD \$:
Other PD \$:

Automotive Inquiry

Claim Number: 53-C203-624

Vehicle Info: 1995 FORD EXPLORER 4W-Wagon 4 Dr.

Call Information

This call was taken on 07/16/98. This inquiry was taken from LUFKIN, TX.

This call concerned Rollover, Tire Failure

Vehicle Detail

| | | | |
|-------------|----------------------------------|------------|--|
| VIN: | 1FMDU32X3SZXXXXXX | Mileage: | 67505 Miles |
| Model Year: | 1995 | Make: | FORD |
| Body Style: | 4W-Wagon 4 Dr. | Series: | EXPLORER |
| Eng. Size: | 245 CI 4.0 Liters | Cylinders: | 6 |
| Fuel: | Gas | Carb: | N/A |
| Weight: | 6,000 and less | Base List: | 20385 |
| Trans: | 5 Speed Manual with Overdrive | Tire Size: | N/A |
| Opt 1: | 4 Speed Automatic with Overdrive | D-T-R: | Not Available |
| Opt 2: | | Restraint: | Air bags both sides / manual belt system |
| A/C: | Standard | Radio: | AM / FM |
| P/S: | Standard | Opt 1: | AM / FM Cassette |
| Power Win: | Optional | Opt 2: | AM / FM CD |
| Tilt Wheel: | Optional | Roof: | None / Not Available |
| Ft W Drive: | | Opt 1: | Power Sun / Moon |
| 4 W Drive: | 4-2 | Opt 2: | |
| Sec Sys: | Unknown | ABS: | 4 Wheel Standard |

Pertinent Vehicle Equipment:

Description of Loss

Details of Call: VEHICLE HAD BLOW OUT AND CAUSED VEHICLE TO FLIP. TIRES ARE FIRESTONE ATX. % OF WEAR- LF 36, LR 36, RR 45, LR 100- LR TREAD . LR TREAD TOTALLY GONE FROM BLOW OUT.

Date of Loss: 07/08/98 12:00 AM

Number of Injuries: 0

Number of Deaths: 0

Total Loss? Yes

Insured Loss Amount: Vehicle \$:13,118
Claimant Loss Amount: Vehicle \$:

BI \$: 0
BI \$:

Other PD \$:0
Other PD \$:

Automotive Inquiry

Claim Number: 06-3671-268

Vehicle Info: 1992 FORD EXPLORER UT-Utility

Call Information

This call was taken on 08/06/97. This inquiry was taken from LOUISVILLE, CO.

This call concerned Tire Failure

Vehicle Detail

| | | | |
|-------------|-------------------|------------|---|
| VIN: | 1FMCU24X2NUXXXXXX | Mileage: | 43553 Miles |
| Model Year: | 1992 | Make: | FORD |
| Body Style: | UT-Utility | Series: | EXPLORER |
| Eng. Size: | 245 CI 4.0 Liters | Cylinders: | 6 |
| Fuel: | Gas | Carb: | Fuel Injected |
| Weight: | Unknown | Base List: | Unknown |
| Trans: | | Tire Size: | 15R225 |
| Opt 1: | | D-T-R: | |
| Opt 2: | | Restraint: | Driver side air bag / passenger side manual belts |
| A/C: | | Radio: | |
| P/S: | | Opt 1: | |
| Power Win: | | Opt 2: | |
| Tilt Wheel: | | Roof: | |
| Ft W Drive: | | Opt 1: | |
| 4 W Drive: | | Opt 2: | |
| Sec Sys: | | ABS: | |

Pertinent Vehicle Equipment:

Description of Loss

Details of Call: VEH 1 TRAVELING EA ST ON HWY 36 HEARD A LOUD NOISE AND RIGHT REAR PASSENGER SIDE TIRE HAD SPLIT CAUSING DRIVER TO LOOSE CONTROL OF VEHICLE. THE VEH SPUN AROUND DUE WEST AND IN DOING THAT HIT A SIGN ALONG ROADWAY AND WHEN VEH HIT THAT SIGN, IT KNOCKED VEHICLE INTO NEARBY DITCH.
Comments from the adjuster
TIRE DOT #W2 HL 1 MO 172. WAS THIS THE ORIGINAL TIRE MANUFACTURER PLACED ON VEHICLE AT ASSEMBLY? WHAT WAS THE ORIGINAL TIRE TREAD ON THIS TIRE?. Total payments \$15,798.10

Julie called and stated the tire was a Firestone ATX P235/75R15.

Date of Loss: 08/23/95 12:00 AM

Number of Injuries: 1

Number of Deaths: 0

Total Loss? No

Insured Loss Amount: Vehicle \$: 10,674.5
Claimant Loss Amount: Vehicle \$:

BI \$: 4,973.6
BI \$:

Other PD \$: 150
Other PD \$:

Automotive Inquiry

Claim Number: 11-5468-085

Vehicle Info: 1994 FORD EXPLORER 2W-Wagon 2 Dr.

Call Information

This call was taken on 07/17/97. This Inquiry was taken from SAVANNAH, GA.

This call concerned Tire Failure

Vehicle Detail

| | | | |
|-------------|-------------------------------|------------|-------------------------------|
| VIN: | 1FMCU22X3RUXXXXXX | Mileage: | 40790 Miles |
| Model Year: | 1994 | Make: | FORD |
| Body Style: | 2W-Wagon 2 Dr. | Series: | EXPLORER |
| Eng. Size: | 245 Ci 4.0 Liters | Cylinders: | 6 |
| Fuel: | Gas | Carb: | N/A |
| Weight: | 6,000 and less | Base List: | 17240 |
| Trans: | 5 Speed Manual with Overdrive | Tire Size: | N/A |
| Opt 1: | Unknown / Other Automatic | D-T-R: | Not Available |
| Opt 2: | | Restraint: | Active (manual on both sides) |
| A/C: | Optional | Radio: | AM / FM |
| P/S: | Standard | Opt 1: | AM / FM Cassette |
| Power Win: | Optional | Opt 2: | AM / FM CD |
| Tilt Wheel: | Optional | Roof: | None / Not Available |
| Ft W Drive: | | Opt 1: | Manual Sun / Moon |
| 4 W Drive: | 4-2 | Opt 2: | |
| Sec Sys: | Unknown | ABS: | 4 Wheel Standard |

Pertinent Vehicle Equipment:

Description of Loss

Details of Call: PER THE INSURED/VE H. 1 ONE OF THE REAR TIRES (POSSIBLY THE LEFT) RIPPED AND CAUSED THE INSURED TO LOOSE CONTROL OF THE VEH. AND HIT A 2ND. VEH. BEFORE HE OVERTUNED.

LEFT REAR TIRE BLEW OUT - FIRESTONE RADIAL ATX 235/75R15 - APPX 50% WEAR ON TIRES

FIRESTONE ATX 235/75 R15

Date of Loss: 07/06/97 12:00 AM

Number of Injuries: 4

Number of Deaths: 0

Total Loss? No

Insured Loss Amount: Vehicle \$: 14,000
Claimant Loss Amount: Vehicle \$:

BI \$: 0
BI \$:

Other PD \$: 0
Other PD \$:

Automotive Inquiry

Claim Number: 51-0346-944

Vehicle Info: 1994 FORD EXPLORER 4W-Wagon 4 Dr.

Call Information

This call was taken on 06/17/97. This Inquiry was taken from HONOLULU, HI.

This call concerned AA OTIS, Tire Failure

Vehicle Detail

| | | | |
|-------------|-------------------------------|------------|-------------------------------|
| VIN: | 1FMDU34X8RUXXXXXX | Mileage: | 62419 Miles |
| Model Year: | 1994 | Make: | FORD |
| Body Style: | 4W-Wagon 4 Dr. | Series: | EXPLORER |
| Eng. Size: | 245 CI 4.0 Liters | Cylinders: | 6 |
| Fuel: | Gas | Carb: | N/A |
| Weight: | 6,000 and less | Base List: | 19900 |
| Trans: | 5 Speed Manual with Overdrive | Tire Size: | N/A |
| Opt 1: | Unknown / Other Automatic | D-T-R: | Not Available |
| Opt 2: | | Restraint: | Active (manual on both sides) |
| A/C: | Optional | Radio: | AM / FM |
| P/S: | Standard | Opt 1: | AM / FM Cassette |
| Power Win: | Optional | Opt 2: | AM / FM CD |
| Tilt Wheel: | Optional | Roof: | None / Not Available |
| Ft W Drive: | | Opt 1: | Manual Sun / Moon |
| 4 W Drive: | 4-4 | Opt 2: | |
| Sec Sys: | Unknown | ABS: | 4 Wheel Standard |

Pertinent Vehicle Equipment:

Description of Loss

Details of Call: Any recalls for Firestone Radial ATX Tires - P23575R15. Tread separation while driving and resulted in accident. Heard there were other claims against Firestone for this. Any info or recalls?

Date of Loss: 04/25/97

Number of Injuries: 0

Number of Deaths: 0

Total Loss? No

Insured Loss Amount: Vehicle \$: 1,128
Claimant Loss Amount: Vehicle \$:

BI \$:
BI \$:

Other PD \$:
Other PD \$:

Automotive Inquiry

Claim Number: 10-6202-589

Vehicle Info: 1991 GMC SIERRA C1500 PC-Club cab pickup

Call Information

This call was taken on 09/30/97. This Inquiry was taken from INVERNESS, FL.

This call concerned Tire Failure

Vehicle Detail

| | | | |
|-------------|-------------------------------|------------|-------------------------------|
| VIN: | 2GTEC19K0M1XXXXXX | Mileage: | 48127 Miles |
| Model Year: | 1991 | Make: | GMC |
| Body Style: | PC-Club cab pickup | Series: | SIERRA C1500 |
| Eng. Size: | 350 CI 5.7 Liters | Cylinders: | 8 |
| Fuel: | Gas | Carb: | N/A |
| Weight: | 6,001 - 10,000 | Base List: | 13359 |
| Trans: | 5 Speed Manual with Overdrive | Tire Size: | N/A |
| Opt 1: | 4 Speed Manual | D-T-R: | Not Available |
| Opt 2: | 4 Speed Manual with Overdrive | Restraint: | Active (manual on both sides) |
| A/C: | Optional | Radio: | AM / FM |
| P/S: | Standard | Opt 1: | AM |
| Power Win: | Optional | Opt 2: | AM / FM Cassette |
| Tilt Wheel: | Optional | Roof: | None / Not Available |
| Ft W Drive: | | Opt 1: | |
| 4 W Drive: | 4-2 | Opt 2: | |
| Sec Sys: | None | ABS: | Rear Only Standard |

Pertinent Vehicle Equipment:

Description of Loss

Details of Call: Firestone Firehawk ATX 31/10.5. Tread separation. Firestone has requested insured to send in tire with 2 estimates but have not offered to pay for damages. CONTACT CAROL JOHNSON ext 3613. Not enough monet involved to do C&O

Date of Loss: 09/19/97

Number of Injuries: 0

Number of Deaths: 0

Total Loss? No

Insured Loss Amount: Vehicle \$:260.23
Claimant Loss Amount: Vehicle \$:

BI \$:
BI \$:

Other PD \$:
Other PD \$:

Automotive Inquiry

Claim Number: 42-8460-405

Vehicle Info: 1993 TOYOTA EXTRA LONG WB DELUXE
PC-Club cab pickup

Call Information

This call was taken on 12/31/97. This Inquiry was taken from KNOXVILLE, TN.

This call concerned AA Assignment, Tire Failure

Vehicle Detail

| | | | |
|-------------|--------------------|------------|-------------------------------|
| VIN: | JT4RN13P6P6XXXXXX | Mileage: | Unknown |
| Model Year: | 1993 | Make: | TOYOTA |
| Body Style: | PC-Club cab pickup | Series: | EXTRA LONG WB DELUXE |
| Eng. Size: | 144 CI 2.4 Liters | Cylinders: | 4 |
| Fuel: | Gas | Carb: | N/A |
| Weight: | 6,000 and less | Base List: | 12888 |
| Trans: | 5 Speed Manual | Tire Size: | N/A |
| Opt 1: | 4 Speed Automatic | D-T-R: | Not Available |
| Opt 2: | | Restraint: | Active (manual on both sides) |
| A/C: | Optional | Radio: | None |
| P/S: | Optional | Opt 1: | AM / FM |
| Power Win: | Not Available | Opt 2: | AM / FM Cassette |
| Tilt Wheel: | Not Available | Roof: | None / Not Available |
| Ft W Drive: | | Opt 1: | |
| 4 W Drive: | 4-4 | Opt 2: | |
| Sec Sys: | None | ABS: | ABS Optional, Wheels Unknown |

Pertinent Vehicle Equipment:

Description of Loss

Details of Call: Insured purchased tires 9/96 for another vehicle and eventually put them on this truck. On Christmas day 1 tire blew out and truck hit a ditch while making left turn. The tire in question has a large cut on the inside. Tire is a Fire Hawk ATX TUOLPS, the size is unknown. It was purchased from a local Firestone store. cr wants to know if any problems exist with this tire.

Date of Loss: 12/24/97

Number of Injuries: 0

Number of Deaths: 0

Total Loss? No

| | | | |
|-----------------------|-------------|--------|--------------|
| Insured Loss Amount: | Vehicle \$: | BI \$: | Other PD \$: |
| Claimant Loss Amount: | Vehicle \$: | BI \$: | Other PD \$: |

Automotive Inquiry

Claim Number: 43-B359-807

Vehicle Info: 1993 FORD EXPLORER 4W-Wagon 4 Dr.

Call Information

This call was taken on 07/01/96. This Inquiry was taken from LUBBOCK, TX.

This call concerned Tire Failure

Vehicle Detail

| | | | |
|-------------|-------------------------------|------------|-------------------------------|
| VIN: | 1FMDU32X3PUXXXXXX | Mileage: | 46510 Miles |
| Model Year: | 1993 | Make: | FORD |
| Body Style: | 4W-Wagon 4 Dr. | Series: | EXPLORER |
| Eng. Size: | 245 CI 4.0 Liters | Cylinders: | 6 |
| Fuel: | Gas | Carb: | N/A |
| Weight: | 6,000 and less | Base List: | 17416 |
| Trans: | 5 Speed Manual with Overdrive | Tire Size: | N/A |
| Opt 1: | Unknown / Other Automatic | D-T-R: | Not Available |
| Opt 2: | | Restraint: | Active (manual on both sides) |
| A/JC: | Optional | Radio: | AM / FM |
| P/S: | Standard | Opt 1: | AM / FM Cassette |
| Power Win: | Optional | Opt 2: | AM / FM CD |
| Tilt Wheel: | Optional | Roof: | None / Not Available |
| Ft W Drive: | | Opt 1: | Manual Sun / Moon |
| 4 W Drive: | 4-2 | Opt 2: | |
| Sec Sys: | None | ABS: | 4 Wheel Standard |

Pertinent Vehicle Equipment:

Description of Loss

Details of Call:Tread separated from tire-Firestone Radial ATX-P235/75/R15. Tread depth 9/32

Date of Loss:06/23/96

Number of Injuries: 1

Number of Deaths: 0

Total Loss? No

| | | | |
|-----------------------|-------------|--------|--------------|
| Insured Loss Amount: | Vehicle \$: | BI \$: | Other PD \$: |
| Claimant Loss Amount: | Vehicle \$: | BI \$: | Other PD \$: |

Automotive Inquiry

Claim Number: 53-K344-559

Vehicle Info: 1993 FORD EXPLORER 4W-Wagon 4 Dr.

Call Information

This call was taken on 10/10/96. This Inquiry was taken from HOUSTON, TX.

This call concerned Tire Failure

Vehicle Detail

| | | | |
|-------------|-------------------------------|------------|-------------------------------|
| VIN: | 1FMDU32X6PUXXXXXX | Mileage: | 80000 Miles |
| Model Year: | 1993 | Make: | FORD |
| Body Style: | 4W-Wagon 4 Dr. | Series: | EXPLORER |
| Eng. Size: | 245 CI 4.0 Liters | Cylinders: | 6 |
| Fuel: | Gas | Carb: | N/A |
| Weight: | 6,000 and less | Base List: | 17416 |
| Trans: | 5 Speed Manual with Overdrive | Tire Size: | N/A |
| Opt 1: | Unknown / Other Automatic | D-T-R: | Not Available |
| Opt 2: | | Restraint: | Active (manual on both sides) |
| A/C: | Optional | Radio: | AM / FM |
| P/S: | Standard | Opt 1: | AM / FM Cassette |
| Power Win: | Optional | Opt 2: | AM / FM CD |
| Tilt Wheel: | Optional | Roof: | None / Not Available |
| Ft W Drive: | | Opt 1: | Manual Sun / Moon |
| 4 W Drive: | 4-2 | Opt 2: | |
| Sec Sys: | None | ABS: | 4 Wheel Standard |

Pertinent Vehicle Equipment:

Description of Loss

Details of Call: Firestone Radial ATX P235/75R15. Tread peeled off

Date of Loss: 10/05/96

Number of Injuries: 0

Number of Deaths: 0

Total Loss? No

Insured Loss Amount: Vehicle \$: 1,300
Claimant Loss Amount: Vehicle \$:

BI \$:
BI \$:

Other PD \$:
Other PD \$:

Automotive Inquiry

Claim Number: 37-2215-949

Vehicle Info: FIRESTONE ATX

Call Information

This call was taken on 10/08/96. This Inquiry was taken from EUGENE, OR.

This call concerned Tire Failure

Vehicle Detail

VIN: XXXXXX
Model Year:
Body Style:
Eng. Size: CI Liters
Fuel:
Weight:
Trans:
Opt 1:
Opt 2:
A/C:
P/S:
Power Win:
Tilt Wheel:
Ft W Drive:
4 W Drive:
Sec Sys:

Mileage: 27000 Miles
Make: FIRESTONE
Series: ATX
Cylinders:
Carb:
Base List:
Tire Size:
D-T-R:
Restraint:
Radio:
Opt 1:
Opt 2:
Roof:
Opt 1:
Opt 2:
ABS:

Pertinent Vehicle Equipment:

Description of Loss

Details of Call: FIRESTONE ATX P235/75 R15 105S M/S TIRE JUST CAME APART

Date of Loss: 10/01/96

Number of Injuries: 0

Number of Deaths: 0

Total Loss? No

Insured Loss Amount: Vehicle \$:
Claimant Loss Amount: Vehicle \$:

BI \$:
BI \$:

Other PD \$:
Other PD \$:

Edit History C.R.A.S.H. Inquiry Before May 31, 1996

| | | | |
|------------------------------------|-------------------------|--|---|
| Claim Number 59-7552-685 | Contact Name | Phone/FAX Number: (703) (703) | Taken By |
| Date Taken 07/10/95 | Owner Insured | Location ROANOKE, VA | Assigned To |
| Model Year 1992 | Manufacturer | Make FORD TRUCK | Model EXPLORER SPORT WAGON 4X4 |
| VIN 1FMDU34X8NUE1 | Mileage 31208 | Type of Call Failure | Engine/Transmission : |

Tire Failure - Firestone P235/75R15 Radial Atx

| | |
|---------------------------|---|
| Status 07-11-95 | Discussed Neg Search With Chris, Gave Nhtsa # And Smithers , Scientific |
|---------------------------|---|

Other individuals involved in this claim

| | | | |
|---------------------------------|----------------------|--------------------|-------------------------|
| Date of Loss 06/27/95 | Injuries 0 | Deaths 0 | Total Loss? N |
|---------------------------------|----------------------|--------------------|-------------------------|

| | | |
|-------------------------------------|--------------------------------|-----------------------------------|
| Insured Vehicle Loss Amount | Insured BI Loss Amount | Insured Other Loss Amount |
| Claimant Vehicle Loss Amount | Claimant BI Loss Amount | Claimant Other Loss Amount |

C.R.A.S.H. Inquiry Before May 31, 1996

Edit History

| Claim Number | Contact Name | Phone/FAX Number: | Taken By |
|---------------------|---------------------|--------------------------|----------------------------|
| 59-6532-713 | | (305) ; (305) | |
| Date Taken | Owner | Location | Assigned To |
| 08/30/95 | Insured | MIAMI LAKES, FL | |
| Model Year | Manufacturer | Make | Model |
| 1990 | | FORD TRUCK | BRONCO |
| VIN | Mileage | Type of Call | Engine/Transmission |
| 1FMCU12T2LUA6 | 68896 | Failure | : |

Control Loss - Tire Blew Out While Driving - Radial Atx Firestone Rollover

Status

09-12-95 () Advised Peter Of Neg Search Regarding Defective Tire-

Other individuals involved in this claim

| Date of Loss | Injuries | Deaths | Total Loss? |
|---------------------|-----------------|---------------|--------------------|
| 08/18/95 | 2 | 0 | Y |

| Insured Vehicle Loss Amount | Insured BI Loss Amount | Insured Other Loss Amount |
|-------------------------------------|--------------------------------|-----------------------------------|
| | | |
| Claimant Vehicle Loss Amount | Claimant BI Loss Amount | Claimant Other Loss Amount |
| | | |

Edit History

| | | | |
|---------------------|---------------------|--------------------------|----------------------------|
| Claim Number | Contact Name | Phone/FAX Number: | Taken By |
| 15-5211-625 | | (515) : (515) | |
| Date Taken | Owner | Location | Assigned To |
| 09/07/94 | Insured | JOHNSTON, IA | |
| Model Year | Manufacturer | Make | Model |
| 1991 | FORD | FORD TRUCK | EXPLORER SPORT WAGON |
| VIN | Mileage | Type of Call | Engine/Transmission |
| 1FMDU34XZMUA | 62574 | Failure | : |

Tire Failure While Driving. Firestone Tire Atx Rowl P235/75R15

Status

09-08-94 (Jsm) Advised Of Search Results. Supplied Number For Smithers , Scientific

Other individuals involved in this claim

| | | | |
|---------------------|-----------------|---------------|--------------------|
| Date of Loss | Injuries | Deaths | Total Loss? |
| 07/01/94 | 0 | 0 | N |

| | | |
|-------------------------------------|--------------------------------|-----------------------------------|
| Insured Vehicle Loss Amount | Insured BI Loss Amount | Insured Other Loss Amount |
| | | |
| Claimant Vehicle Loss Amount | Claimant BI Loss Amount | Claimant Other Loss Amount |
| | | |

C.R.A.S.H. Inquiry Before May 31, 1996

Edit History

| Claim Number | Contact Name | Phone/FAX Number: | Taken By |
|---------------|--------------|-------------------|---------------------|
| 32-L305-672 | | (516) (516) | |
| Date Taken | Owner | Location | Assigned To |
| 05/25/94 | Insured | GARDEN CITY, NY | |
| Model Year | Manufacturer | Make | Model |
| 1992 | FORD | FORD TRUCK | EXPLORER XLT 4WD |
| VIN | Mileage | Type of Call | Engine/Transmission |
| 1FMUD34XXNUDL | 40484 | Failure | |

Tire Failure. Firestone 15 235 75 R15 (Atx)

Status

5/26/94) Advised Of Search Results And Supplied # For Smithers Lab , For An Analysis.

Other individuals involved in this claim

| Date of Loss | Injuries | Deaths | Total Loss? |
|--------------|----------|--------|-------------|
| 05/14/94 | 0 | 0 | N |

**Insured Vehicle
Loss Amount**

**Insured BI
Loss Amount**

**Insured Other
Loss Amount**

**Claimant Vehicle
Loss Amount**

**Claimant BI
Loss Amount**

**Claimant Other
Loss Amount**

C.R.A.S.H. Inquiry Before May 31, 1996

Edit History

| Claim Number | Contact Name | Phone/FAX Number: | Taken By |
|---------------------|---------------------|--------------------------|----------------------------|
| 03-1558-555 | | (714) : (714) 3 | |
| Date Taken | Owner | Location | Assigned To |
| 09/14/94 | Insured | GARDEN GROVE, CA | |
| Model Year | Manufacturer | Make | Model |
| 1991 | FORD | FORD TRUCK | EXPLORER |
| VIN | Mileage | Type of Call | Engine/Transmission |
| | 66000 | Failure | : |

Firestone Tire Failure - Abx-P235-75R15 M/S

Status

09-16-94 Supplied Names Of Two Sources For Examination But Tire , Not Available.

Other individuals involved in this claim

SMITHERS SCIENTIFIC, 216-762-7441

| Date of Loss | Injuries | Deaths | Total Loss? |
|---------------------|-----------------|---------------|--------------------|
| 06/27/94 | 0 | 0 | N |

| Insured Vehicle Loss Amount | Insured BI Loss Amount | Insured Other Loss Amount |
|-------------------------------------|--------------------------------|-----------------------------------|
| | | |
| Claimant Vehicle Loss Amount | Claimant BI Loss Amount | Claimant Other Loss Amount |
| | | |

C.R.A.S.H. Inquiry Before May 31, 1996

Edit History

| Claim Number | Contact Name | Phone/FAX Number: | Taken By |
|-------------------|---------------|-------------------|---------------------|
| 27-3660-835 | | (308) (308) | |
| Date Taken | Owner | Location | Assigned To |
| 05/14/92 | Not Available | NORTH PLATTE, NE | |
| Model Year | Manufacturer | Make | Model |
| 1991 | FORD | FORD TRUCK | F150 |
| VIN | Mileage | Type of Call | Engine/Transmission |
| 1FTES14Y9MLA44724 | 27000 | Not Available | : |

Tire Blew Out. Firestone Radial Abx Tire Inside Wall Blew - Cause Of Accident - Roll.

Status

05-18-92 Message For D.O. To Call. 05-18-92 Relayed Negative Search.

Other individuals involved in this claim

| Date of Loss | Injuries | Deaths | Total Loss? |
|--------------|----------|--------|-------------|
| 05/09/92 | 0 | 0 | Y |

**Insured Vehicle
Loss Amount**

**Insured BI
Loss Amount**

**Insured Other
Loss Amount**

**Claimant Vehicle
Loss Amount**

**Claimant BI
Loss Amount**

**Claimant Other
Loss Amount**

C.R.A.S.H. Inquiry Before May 31, 1996

Edit History

| Claim Number | Contact Name | Phone/FAX Number: | Taken By |
|---------------------|---------------------|--------------------------|----------------------------|
| 01-H017-549 | | (205) . (205) | |
| Date Taken | Owner | Location | Assigned To |
| 09/23/92 | Not Avalible | MOBILE, AL | |
| Model Year | Manufacturer | Make | Model |
| 1992 | FORD | FORD TRUCK | BRONCO, FULL SIZE |
| VIN | Mileage | Type of Call | Engine/Transmission |
| 1FMEU15N4NLA | 17600 | Not Avalible | : |

Mfg - Tire Blow Out. Firestone Atx, Raised White Letters, P235/75 R15" Mud And Snow. Any Recalls?

Status

09-24-92 Received Assignment.

Other individuals involved in this claim

| Date of Loss | Injuries | Deaths | Total Loss? |
|---------------------|-----------------|---------------|--------------------|
| 09/18/92 | 0 | 0 | N |

**Insured Vechicle
Loss Amount**

**Insured BI
Loss Amount**

**Insured Other
Loss Amount**

**Claimant Vechicle
Loss Amount**

**Claimant BI
Loss Amount**

**Claimant Other
Loss Amount**

C.R.A.S.H. Inquiry Before May 31, 1996

Edit History

| Claim Number | Contact Name | Phone/FAX Number: | Taken By |
|--------------|--------------|-------------------|---------------------|
| 36-1299-370 | | (405) (405) | |
| Date Taken | Owner | Location | Assigned To |
| 07/25/94 | Insured | STILLWATER, OK | |
| Model Year | Manufacturer | Make | Model |
| 1991 | FORD | FORD TRUCK | EXPLORER 4.0 V6 |
| VIN | Mileage | Type of Call | Engine/Transmission |
| 1FMDU32X5MUA | 55721 | Failure | |

Tire Failure. Left Front Tire Separated Causing Control Loss And Off Road Rollover.

Status

07-26-94 Left Message For Kevin To Call. 1:22 Pm , 07-27-94 (Sms) Spoke With Kevin, Advised Of Need For Engineering , Analysis On Tire To Confirm Failure. Offered Smithers And Peter R. Thom , As Possible Analysis Candidates. 11:20 Am , Firestone P235/75R15 5/32 To 7/32 Tread Radial Atx

Other individuals involved in this claim

| Date of Loss | Injuries | Deaths | Total Loss? |
|--------------|----------|--------|-------------|
| 07/10/94 | 1 | 2 | Y |

| Insured Vehicle Loss Amount | Insured BI Loss Amount | Insured Other Loss Amount |
|------------------------------|-------------------------|----------------------------|
| | | |
| Claimant Vehicle Loss Amount | Claimant BI Loss Amount | Claimant Other Loss Amount |
| | | |

Automotive Inquiry

Claim Number: 53-C034-131

Vehicle Info:

Call Information

This call was taken on 08/05/97. This inquiry was taken from AUSTIN, TX.

This call concerned AA Assignment, Tire Fallure

Vehicle Detail

| | | | |
|-------------|--------------|------------|---------|
| VIN: | XXXXXX | Mileage: | Unknown |
| Model Year: | | Make: | |
| Body Style: | | Series: | |
| Eng. Size: | CI Liters | Cylinders: | |
| Fuel: | | Carb: | |
| Weight: | | Base List: | |
| Trans: | | Tire Size: | |
| Opt 1: | | D-T-R: | |
| Opt 2: | | Restraint: | |
| A/C: | | Radio: | |
| P/S: | | Opt 1: | |
| Power Win: | | Opt 2: | |
| Tilt Wheel: | | Roof: | |
| Ft W Drive: | | Opt 1: | |
| 4 W Drive: | | Opt 2: | |
| Sec Sys: | | ABS: | |

Pertinent Vehicle Equipment:

Description of Loss

Details of Call: firestone atx -- will call back with tire size

Date of Loss:

Number of Injuries: 0

Number of Deaths: 0

Total Loss? No

Insured Loss Amount: Vehicle \$:
Claimant Loss Amount: Vehicle \$:

BI \$:
BI \$:

Other PD \$:
Other PD \$: