

ONE HUNDRED FOURTEENTH CONGRESS
Congress of the United States
House of Representatives

COMMITTEE ON ENERGY AND COMMERCE

2125 RAYBURN HOUSE OFFICE BUILDING
WASHINGTON, DC 20515-6115

Majority (202) 225-2927
Minority (202) 225-3641

July 15, 2016

Mr. Chris Henderson
Chief Executive Officer
Universal Service Administrative Company
2000 L Street N.W.
Suite 200
Washington, DC 20036

Dear Mr. Henderson:

On May 26, 2016, the Committee launched an investigation into waste, fraud, and abuse in the Universal Service Lifeline program in response to Federal Communications Commission (FCC) disclosures of what appears to be pervasive and ongoing fraud in the program. As the designated administrator of the Universal Service Fund, the Universal Service Administrative Company (USAC) plays a critical role in the Lifeline program, including, among other things, the disbursement of program funds and audits of the program and program beneficiaries.

To assist our investigation, and pursuant to Rules X and XI of the United States House of Representatives, we request that you provide the following by July 29, 2016:

1. An explanation of all of USAC's current and planned programs and initiatives to ensure integrity of the Lifeline program spending, including when those initiatives were initiated and performance evaluations of those initiatives.
2. A list of all telecommunications service providers that have participated in the Lifeline program beginning January 1, 2009, to present.
3. All audits, investigations, or reviews of such companies conducted by or for USAC since January 1, 2009, including, but not limited to, a description and summary of incomplete or current audits, investigations, or reviews.

4. Copies of all materials provided by USAC to any FCC Commissioner, including the Chairman, relating to waste, fraud, and abuse in the Lifeline program from January 1, 2012, to present.
5. All written and electronic communications between USAC and the FCC including, but not limited to, the Wireline Competition Bureau, the Office of Managing Director, the Enforcement Bureau, and the office of the Chairman from January 1, 2012, to present relating to:
 - a. Total Call Mobile, Inc.;
 - b. Duplicative, fraudulent, or otherwise improper or ineligible enrollments in the Lifeline program.
6. All written and electronic communications between USAC and the FCC's Office of Inspector General from January 1, 2012, to present relating to:
 - a. Total Call, Mobile, Inc.;
 - b. Duplicative, fraudulent, or otherwise improper or ineligible enrollments in the Lifeline program.
7. All written and electronic communications between USAC and Total Call Mobile, Inc. from May 26, 2011, to present.

In addition, we request that you work with our Committee staff to schedule a detailed briefing on USAC program integrity operations concerning the Lifeline program and including, but not limited to, a detailed briefing on current investigations.

Instructions for responding to the Committee's document requests are included as an attachment to this letter. In your written responses, please certify that you have fully complied with this information and document request. Should you have any questions, and to schedule a time to brief Committee staff, please contact David Redl of the majority Committee staff at (202) 225-2927.

Sincerely,



Fred Upton
Chairman



Greg Walden
Chairman
Subcommittee on Communications
and Technology

Letter to Mr. Chris Henderson
Page 2

cc: Frank Pallone, Jr., Ranking Member

The Honorable Anna Eshoo, Ranking Member
Subcommittee on Communications and Technology