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RANKING MEMBER

ONE HUNDRED THIRTEENTH CONGRESS

Congress of the United States

House of Representatives

COMMITTEE ON ENERGY AND COMMERCE
2125 RAYBURN HOUSE OFFICE BUILDING
WASHINGTON, DC 20515–6115
Majority (202) 225–2927
Minority (202) 225–3641

August 6, 2013

Edward J. Casey, Jr.
Chairman and CEO
Serco, Inc.
1818 Library Street
Suite 1000
Reston, VA 20190

Dear Mr. Casey:

Pursuant to Rules X and XI of the United States House of Representatives, the Committee on Energy and Commerce is examining contracts to implement the Patient Protection Affordable Care Act (PPACA) and build the health insurance exchanges required by the law.

The Department of Health and Human Services (HHS) has contracted with a number of companies to build the systems and databases that will facilitate open enrollment on October 1, 2013 and full implementation of the PPACA on January 1, 2014. Contractors have been retained for a number of services, including processing paper applications from consumers who apply for coverage through the exchanges[1] to creating the Data Services Hub, which will verify applicant information used to determine eligibility for enrollment in health plans.[2] Serco was recently awarded a $1.25 billion contract to review and process those paper applications.

In order to better understand the work you have contracted to do, and the status of that work in light of the scheduled open enrollment period beginning October 1, 2013, we ask that you provide a briefing to Committee staff to occur no later than August 16. That briefing should address the following:

1. A full description of the work required under your contract with HHS.[3]

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[1] David Morgan, *U.S. administration defends Obamacare contractor after UK probe*, Reuters, July 16, 2013, available at http://uk.reuters.com/article/2013/07/16/uk-usa-healthcare-serco-idUKBRE96F1BG20130716.
[2] Center for Consumer Information and Insurance Oversight, *Federal Marketplace Progress Fact Sheet*, available at http://www.cms.gov/CCIIO/Resources/Fact-Sheets-and-FAQs/ffe.html.
[3] For the purposes of this briefing and the document requests, HHS includes all employees or representatives of the agency, including but not limited to employees or representatives of the Centers for Medicare and Medicaid Services and the Center for Consumer Information and Insurance Oversight.

2. The amount of funding and number of employees required to complete the work required by the contract.

3. The current status of your work. This would include, but is not limited to, any description of deadlines met or missed, timelines describing the process of the work, any HHS or other Executive Branch work plans or timelines, or any other measurements to indicate how the contracted responsibilities are proceeding.

4. Any changes or amendments HHS has made to the scope or timelines of the work since entering into the contract.

In addition, we ask that you provide the following documents to the Committee no later than August 19, 2013:

1. All documents, including contracts, work plans, schedules, timelines, or any other document related to your work on the PPACA. This would include, but is not limited to, materials prepared by your company, HHS, any other Executive Branch official, or a third party.

2. All communications, including e-mails, exchanged between HHS representatives or any other Executive Branch officials and your company relating to your work related to the PPACA. This would include, but is not limited to, reports or summaries of the work being performed, e-mail communications discussing this work, discussions of compensation, or any other materials.

3. Any internal memoranda, analysis, audits, or reports relating to the status of the work you are performing for HHS or the Executive Branch relating to the PPACA.

Instructions for responding to the Committee's document request are included as an attachment to this letter. Thank you for your prompt attention to this matter. If you have questions or wish to discuss your responses or production, please contact Karen Christian, Alan Slobodin, or Sean Hayes with Committee Staff at (202) 225-2927.

Sincerely,

Fred Upton
Chairman

Joe Barton
Chairman Emeritus

Joseph R. Pitts
Chairman
Subcommittee on Health

Marsha Blackburn
Vice Chairman

Michael C. Burgess
Vice Chairman
Subcommittee on Oversight and Investigations

Attachment

cc: The Honorable Henry A. Waxman, Ranking Member

The Honorable Diana DeGette, Ranking Member
Subcommittee on Oversight and Investigations